Early Career Hiring

RAIma Interview Agent

Frequently Asked Questions

Registration and AI Interview Process

Welcome, and thank you for your interest in LTM. This guide explains each step of your campus hiring journey on **RAIma Interview Agent**, from registration to interview submission. Please read it fully before you begin and keep it open for reference.

RAIma Interview Agent was previously known as iBot. If you see the name iBot in any earlier communication, it refers to the same platform.

BEFORE YOU START: KEY RULES	
Browser	Use the latest version of Google Chrome only. Other browsers are not supported.
Device	Use a laptop or desktop with a working camera and microphone.
Keyboard	Do not press any key during the interview. Pressing Esc will end and auto-submit your interview.
Camera	Keep your camera on throughout the interview.
Screen	Share your entire screen and enable system audio when prompted.
Time	Answer 10 questions within 35 minutes. There are no coding questions.

1. Registration

Q1. How do I sign in?

Sign in to RAIma Interview Agent [https://ibot.ltm.net/] as a candidate using your email address. A verification code will be sent to that address. Enter the code to continue, then complete and submit the candidate form.

Q2. What information do I need to provide?

Fill in all mandatory fields in the registration form accurately. Please double-check your name, contact details and email ID before submitting.

Q3. Do I need to accept a consent form?

Yes. Read the consent information, select the consent checkbox and then select Next.

Q4. Which documents do I need to upload?

Upload your CV and a recent photograph during registration.

> **Note:** Please upload a text-based resume without images. Scanned copies of resumes are not accepted. The resume must be in **PDF format** and should not exceed **4 MB**.

Q5. Can I start the interview immediately after registration?

No. The Start Interview button is enabled automatically when your scheduled interview slot begins. When it is available, read the terms and conditions and select I Agree to proceed.

2. Device and System Readiness

Q6. Which browser and device should I use?

Use the latest version of Google Chrome on a laptop or desktop. RAIma Interview Agent runs only on Chrome; other browsers are not supported.

> **Tip:** Update Chrome and restart it before your slot to avoid permission or compatibility issues.

Q7. Which device features are required?

A working camera and microphone are required. You will also need to share your entire screen and enable system audio.

Q8. Is there a system check?

Yes. The system checks your camera and microphone before the interview. Proceed only after both checks pass.

Q9. Do I need to record an introduction?

Yes. Record a 60-second self-introduction, then read the on-screen instructions carefully before continuing.

Q10. How should I prepare before starting?

- Use a stable, high-speed internet connection.
- Close all other applications and browser tabs.
- Allow camera, microphone and screen-sharing permissions in Chrome.
- Sit in a quiet, well-lit room with your face clearly visible.
- Keep your laptop plugged into a power source.

3. Interview Format and Conduct

Q11. How many questions are there?

The interview has 10 questions. There are no coding questions.

Q12. How long is the interview?

You must complete the interview within 35 minutes.

Q13. What must I follow during the interview?

- Share your entire screen and enable system audio before you begin.
- Keep your camera on at all times.
- Do not press any key on the keyboard.
- Do not refresh, close or switch away from the interview tab.
- Do not stop screen sharing until the interview is submitted.

> **Important:** Pressing any key may end your interview. Pressing Esc will end the interview and submit it automatically.

Q14. How do I finish the interview?

After answering the 10th question, select Submit. Then select Return to Home to exit the interview.

4. Troubleshooting

Q15. I did not receive the verification code. What should I do?

Check that you entered the correct email address and look in your Inbox as well as the Spam or Promotions folders. If the code still does not arrive, contact the RAIma support team (see Section 6).

Q16. My camera or microphone is not working. What should I do?

Check that Chrome has permission to use your camera and microphone, and that no other application (such as Teams or Zoom) is using them. Then run the system check again.

> **Note:** Do not start the interview until both checks pass.

Q17. Screen sharing is not working. What should I do?

Confirm that Chrome has screen-sharing permission. When prompted, select Entire Screen (not a window or tab) and turn on Share system audio.

Q18. My internet connection dropped. What should I do?

Reconnect to a stable network and follow the instructions shown on screen. If you cannot continue, report the issue to the RAIma support team with your registered email ID.

Q19. Can I retake the interview?

Retakes are not offered by default. If a genuine technical issue prevented you from completing the interview, report it to the RAIma support team with your registered email ID. The team will review the case and advise you.

Q20. Can I edit my details after submission?

Please review all details carefully before submitting. If a correction is needed, contact the RAIma support team with your registered email ID.

5. Quick Checklist

- ☐ Latest Google Chrome on a laptop or desktop
- ☐ Correct email address used and email verified
- ☐ All details entered and consent accepted
- ☐ Text-based CV and photograph uploaded
- ☐ Registration confirmation email received
- ☐ Start Interview button available at slot time
- ☐ Camera and microphone checks passed
- ☐ 60-second introduction recorded
- ☐ Entire screen shared with system audio
- ☐ All 10 questions answered within 35 minutes
- ☐ Interview submitted and Return to Home selected

6. Need Help?

When contacting the RAIma support team, always share your registered email ID, a short description of the issue and a screenshot, if possible.

Support email	[RAImaInterview.Support@ltm.com]
Support hours	[08:00 AM – 07:00 PM]

Please note

Always follow the latest instructions shared by the official LTM campus hiring team. If those instructions differ from this FAQ, the latest official communication applies.

We wish you all the best for your interview!